



10 Risho Avenue

401-455-8400 Fax: 401-455-8444

East Side Clinical Laboratory, an affiliate of Health Access RI, is pleased to be able to offer discounted laboratory testing to you, its members. This will provide you with an over view of the services offered and what you can expect.

WHO IS ELIGIBLE FOR TESTING

East Side has designed a program to provide access to and ensure the availability of affordable laboratory testing to all members of Health Access RI.

WHAT WILL THE TESTING COST

The cost will depend upon what test(s) your Dr. orders. Testing will be priced at the same rates we receive from Medicare for all testing done directly by East Side Lab or at our cost plus a small fee for testing performed by a lab other than East Side.

HOW TO GET TESTING DONE

When your Dr. writes an order for laboratory testing simply bring the order to any one of the East Side locations on the enclosed list. Present the order to the East Side employee. Your information will be entered into the East Side computer system, your testing will be performed and the results sent directly to your Dr. You may **NOT** have testing performed without an order from your Dr.

PAYMENT

All testing **MUST** be paid for at the time of service. East Side would be unable to offer testing at these rates if we were to incur the additional cost of billing. You may pay in cash, with a check or use a credit card. If you pay with a check or credit card and the transaction does not result in payment there will be a \$25.00 charge assessed in addition to the charges for the testing performed. If this occurs and we must bill you the tests will be billed at our usual charge and the discount will not be applied.

WILL I EVER RECEIVE A BILL FROM EAST SIDE LAB

There may be times that additional tests have to be done based upon the results of the first test. In the event this happens you will receive a bill from East Side for the additional tests. If this happens the additional tests must be billed at our usual charge to comply with legal requirements. If the bill results in a hardship you may call our billing department to make arrangements for payment terms.